

## WEB-SHOP TERMS AND CONDITIONS

If you have any questions regarding Therabeautic terms and conditions, please email us at info@therabeauticonline.co.uk

## Agreement By using the Website you agree to be bound by these Terms

2. Amendments

We reserve the right to update these terms from time to time and any changes will not be announced by us. It is your responsibility to check for such changes.

3. Your Information

You warrant that the personal information which you provide during the use of the website is true, accurate, current and you have completed all required fields. If a mistake occurs please email us immediately. You are also not acting on behalf or impersonating any other person or entity.

4. Privacy Policy

We require some personal information from you when you shop with us. We treat all your information as confidential and will only use it in accordance with our Privacy Policy. (See our Privacy Policy page)

5. All orders are subject to acceptance and availability. If the goods are not available, you will be notified by email if provided and you will have the option to either wait until the product is available again or cancel and receive a full refund.

The conclusion of a transaction with us will be when we (i) debit your credit, debit or Paypal account or (ii) dispatch the goods to you.

- 6. You will accept the risk for the products once they have been dispatched to the delivery address which you specified when order was placed. We accept no liability where you provided the incorrect delivery address or when you fail to collect the products from the delivery address of depot specified.
- 7. All prices are inclusive of VAT at the current rate. We reserve the right to change prices at any time without notices to you.
- 8. Payments can be made by any major credit and debit cards or via your PayPal account. Payments will be debited and cleared from your account before products are dispatched. We will email you if at any time your payment method was rejected.
- 9. Where discount codes are available you may only use one discount code with each order.
- 10. We reserve the right to reject any orders that do not comply with our terms and conditions even if your credit or debit card has been charged.
- 11. To be eligible to purchase products on this website you must be 18 and over, provide your real name, address, phone number, email address and any other details required.

Please return to this page regularly for updated information